

### Feedback form

We are always looking to improve our services to our guests, so we would appreciate any feedback and suggestions you may care to make.

#### How did you hear about us?

Google advert  Google search  Word of mouth

Other (please add some detail)

#### Website

We would be grateful if you could provide a testimonial that we might use for our website.

The freedom allowed the children to run in the garden, feed the hens and 'meegosh' a tamponie all got 15 out of 10. The house was very central for all the beaches, trains we wished to visit. The space and equip kitchen was a bonus.

What would you like to see added to our website in terms of information? (perhaps more pictures/booking form/previous guest comments/availability/better descriptions?)

The site is already very informative. Do you have links to trains timetables / 4 dotimes etc. We know the area so were able to find there.

What has persuaded you to book with us rather than at some other location?

The house - size and facilities and animals. This was a large family reunion.

Would you like us to contact you next year?   not sure we will need for to again!

Would you recommend us to your friends/relatives?   Yes

#### House

What did you particularly like about the house? What you were impressed with?

The kitchen, the dining room. The kids loved the large sofa. The garden equipment and general feeling of space.

Is there anything that can be improved about the house or added to it? (cleanliness/facilities/crockery/cutlery/cooking utensils/games?)

More OAP friendly. The bath is ward of fully deep - a hand rail would be good. A second bath for shower room in a house for 10 would be a bonus

**Garden**

What did you particularly like about the garden?

Again space, animals, room to play games.

What you would like to see in the garden, in addition to what there is already? (games/sports equipment/climbing wall/playground/benches/lounge chairs/hot tub/summer house?)

All of the above are good - but its can get difficult to get children away from the garden to visit other things, this of course has plenty of mumses -

**Recommendations to our future guests**

In your travels around the North Norfolk area what did you find of particular interest?

Rockpools at West Runton. Doing 1/2 the main trip only along the coast strip.

**Other services**

Any other services you might like us to provide?

(veg. Box scheme/champagne/wine tasting/golf course booking/HD,Blu-ray,DVD rentals?)

The house is incredibly well stocked with DVDs etc we (as a family) had all we needed. The home delivery (you allowed) from Saturday, was an inspired idea.

Finally, any other comments or suggestions?

No, we all thank you have a wonderful home, and thank you for letting us have its freedom

To use it, you have been very welcoming and friendly and I even managed cheap hair cuts all round - for the wedding.  
Have a safe journey!

Thank you  
Nicola Fair